Intelligence Enlightens Life for a Shared Future - Haier Biomedical's 2023 Sustainability Report

economic, environmental, social, and corporate governance responsibilities. In 2023, based on the sustainable development vision of "Intelligence Enlightens Life for a Shared Future," Haier Biomedical actively engaged with the United Nations Global Compact and developed our "LIFE" sustainability model, focusing on the four fundamental pillars of our approach: Leadership, Integrity, Future, and Ecosystem. By innovation, intelligence, green transformation and advancement, we contributes to society with concrete actions.

On March 27, Haier Biomedical released its 2023 Sustainability Report (herein-

after referred to as the "Report"), disclosing the company's practices in the



Commitment to Innovation Leadership with Excellent Products Technological innovation is the core of innovative and top-quality solution development. As a digital service provider in the life sciences and medical innovation sector based on the IoT transformation, Haier Biomedical focuses on national major needs and public health, deepening the deployment of the digital and smart life science EPS(Equipment, Platform, Service) scenario ecosystem. We are committed to serving society and people with high-tech, high-efficiency, and high-quality product solutions.

Powered by our global R&D and technology resources, Haier Biomedical continued to tap into scenario-based ecosystems, strengthen digital intelligence innovation around life sciences and medical fields. We have estab-

lished six main platforms, including automation, refrigeration, intelligentisation, precision manufacturing and materials, digitalisation, and biomedicine These platforms support the accumulation of core technologies in cryogenic processing, automation, cell culture, high-speed centrifugation, and digital intelligent systems, as well as the development of new life sciences business forms such as biopharmaceuticals, smart laboratories, digital hospitals, smart public health, and smart blood distribution.

Meanwhile, upholding a user-centricity principles, in 2023, we reconstructed

our R&D technology system from the perspective of our users and estab-

lished the user-centric innovation R&D system which includes user participa-

tion across the entire process, from design, validation to application. We also built comprehensive and professional international inspection capabilities around software, hardware, scenarios, and applications, enhancing the full-scenario solutions under our EPS(Equipment, Platform, Service) differentiated model, to promote universal healthcare and improve life quality.

The report indicates that in 2023, Haier Biomedical made a R&D investment of CNY 321 million, a year-on-year increase of 10%. Globally, we have 809 R&D personnel, accounting for 30.69% of all employees. By the end of 2023, Haier Biomedical has owned a total of 1,321 authorized patents and 296 software copyrights, led or participated in the release of 1 international standard, 18 national and industry standards, 2 local standards, 17 group standards, and 2 CQC certification technical specifications. In addition, 32 World-leading technological achievements and 35 scientific and technological awards above

management and information management systems and collaborate with our suppliers to build a sustainable supply chain, generating added value for the world. In addition, we attached great importance to information disclosure

and investors' rights protection. We have established a comprehensive

cal organized 24 integrity awareness trainings for all employees.

Biomedical's cash dividend payout ratio has reached 40%. Centered on People: Creating Unlimited Possibilities with a Borderless Ecosystem "Making life better" is the original aspiration of Haier Biomedical's innovation and entrepreneurship. In 2023, we created an inclusive and open ecosystem without limitations related to identities, specialized knowledge, or geographical locations. By adopting people-centered principles, we aimed to unlock opportunities and potential to enhance the quality of life for all.

tures within pharmacy fridges and storage rooms is essential, with a recommended range of 2°C to 8°C for most refrigerated medicines. Ambient storage is permissible for certain medications, but temperatures should not exceed 25°C.

Maintaining the proper temperature in pharmacy fridges is crucial to ensure

the safety and efficacy of stored medicines. Regular monitoring of tempera-

The primary goal for manufacturers, wholesalers, distributors, and healthcare professionals is to uphold patient safety and medication efficiency. Achieving this objective is streamlined through the adoption of automated, cloud-based systems for precise, round-the-clock temperature monitoring. **Key Topics Covered**

· Typical Storage Practices in Pharmacy Fridges

Pharmaceutical fridges play a pivotal role in

storing refrigerated medicinal products.

Equipped with fans for uniform temperature

distribution and accelerated temperature

precise temperature recording.

containers offering easy and convenient access to stored

· Best Practices for Pharmacy Fridge Temperature Monitoring

Ensuring Patient Safety

Temperature Monitoring Guidelines

development. We create more high-quality job opportunities for the industry and society by finding the right people, helping them succeed, and supporting them to achieve their full potential. In 2023, Haier Biomedical hired 573 new employees and recruited 55 new graduates. Embracing the ethos of "maximizing the value of individuals", Haier Biomedical established learning-focused and open structures, and explored the maker mechanism under the "Rendanheyi" model. We also established a reward system emphasizing high-value contributions. This encouraged proactive engagement in identifying, managing, and embracing change, achieving mutual benefits for both the organisation and employees.

Haier Biomedical believes that employees are the cornerstone of stable



RMB 8.2828 million of cash and items. Overseas, Haier Biomedical's EPS(Equipment, Platform, Service) solutions and medical equipment have served more than 150 countries and regions worldwide. We are committed to making health more



collaboration. For products, Haier Biomedical follows the principles of minimal energy and resource consumption, minimal ecological footprint, and maximal use of renewable resources, actively developing high-value-added, low-emission green products. As for manufacturing, we upgraded manufacturing processes, increased the efficiency of our resource and energy usage, and established mechanisms for low-carbon and low-consumption operations. We also advocated for green office and compliant emissions practices. In 2023, we achieved certification under the ISO 14001 environmental management system.

Haier Biomedical's independently innovated "Medical Refrigerator with Hydrocarbon Energy-saving Refrigeration Technology" uses 60% less energy than traditional products. Our Stirling Refrigeration Technology also saves 50% energy compared to compressor-based refrigeration while achieving

We will always remain true to our original aspirations and forge ahead with resolve and tenacity. Nowadays, Haier Biomedical is facing both opportunities and challenges as well as risks, in the context of the in-depth development of the technological revolution and industrial transformation. As a member of the United Nations Global Compact, Haier Biomedical will be commitment to the LIFE sustainable development vision: "Intelligence enlightens life for a shared future" and deepen the strategic deployment of life sciences with innovation. By contributing to modernization and the construction of a community with a shared future for mankind, we aim to "make life better".

Manual vs. Digital Monitoring Manual Checks: While manual monitoring involves designated staff members using thermometers with real-time displays, it poses challenges such as time-consuming processes, human errors, and the potential for missed temperature excursions. Digital Monitoring: Opting for digital solutions eliminates these challenges by automating temperature logging and providing real-time alerts for deviations. Haier Biomedical offers end-to-end wireless monitoring solutions for hassle-free implementation.

· Manual and Digital Monitoring Methods · The Haier Biomedical Solution **Pharmaceutical Refrigerator Features**

recovery after door openings, these fridges differ significantly from domestic refrigerators. Lockable doors and glass fronts enhance visibility while minimising the risk of cross-contamination.

To align with EU Good Distribution Practice (GDP) Guidelines, daily tempera-

ture checks are a minimum requirement, with hourly logging recommended

to capture fluctuations. Calibrated electronic min/max thermometers or

temperature sensors with $\pm 0.5^{\circ}\text{C}$ accuracy are advised by the MHRA for

Haier Biomedical, a leader in the development of low-temperature storage equipment, has launched the wide neck CryoBio series, a

tories, scientific research institutes, disease control centres, biobanks and

University / Academic Research

Blood Centers

Centrifuges are utilized in both laboratory and component departments. In

the laboratory, they are primarily used for blood sample separation and safety

As a trusted provider of healthcare cold storage solutions, Haier Biomedical offers a range of options for pharmacy fridge temperature monitoring. Whether monitoring a single fridge or an entire facility, our end-to-end wireless solutions cater to the diverse needs of industry leaders in the

Advantages of Digital Solutions

Digital systems streamline temperature monitoring by automating record-

ings, reducing human intervention, and minimising the risk of data tampering.

Alarm settings provide proactive alerts to address temperature deviations

Haier Biomedical Solution

promptly, ensuring compliance and patient safety.

offer door status monitoring to allow users to build up a picture of usage patterns for equipment and be able to record information surrounding temperature excursions more accurately. This can be coupled with power monitoring options to ensure total peace of mind for your critical pharmaceutical storage needs.

pharmaceutical and healthcare sectors. To complete the picture, we also

ty of the latest YDZ LN, supply vessels, available in 100 and 240 litre models,

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other facilities. The wide neck design allows users to access all racking stacks which are the recommended supply vehicle for the CryoBio range. These to remove samples more easily, and the double lock and dual control features vessels benefit from an innovative, self-pressurising design that uses the ensure samples remain protected. The lid design also contains an integral pressure generated by vaporisation to discharge LN, into other containers. vent to reduce the formation of frost and ice. Alongside the physical features, the wide neck CryoBio is protected by a touch screen monitoring system that $% \left(1\right) =\left(1\right) \left(1\right) =\left(1\right) \left(1$ In the future, Haier Biomedical will continue to accelerate the research and provides real-time status information. The system also benefits from IoT development of key core technologies in biomedicine and contribute more to connectivity, allowing remote access and data download for full auditing and sample safety.

> Centrifuges are used in various testing laboratories for the separation and extraction of samples, including cells, bacteria, viruses, fungi, bodily fluids, and Haier Biomedical offers a comprehensive series of centrifuge products that cater to the needs of various scenarios, including high-tech, healthcare, pharmaceuticals, blood centers, and disease controlling. These products meet diverse requirements for speed, centrifugal force, capacity, and temperature, thereby supporting multifaceted applications. Haier Biomedical's series of centrifuge products include benchtop refrigerated centrifuges, benchtop non-refrigerated centrifuges, and floor-standing centrifuges, with speeds ranging from 5000 to 18500 rpm and maximum centrifugal force up to 30130 xg. Our centrifuge products offer rapid cooling

Disease Control Centers

and effective tools for the prevention and control of various diseases. The Global Alliance for Vaccines and Immunisation (GAVI), a globally renowned advocate for vaccines, is committed to enhancing immunization coverage and equity, while supporting low-income countries in establishing their cold

HB's LN₂ Management System Obtains FDA Certification

Accelerating Global Expansion

storage units, including five 40-cubic-meter positive temperature cold storage units, six 20-cubic-meter negative temperature cold storage units, and five 10-cubic-meter positive temperature cold storage units. Delivered in March, these units are currently being installed.

integrity, confidentialtity and traceability, thereby ensuring data quality and ate the adoption of liquid nitrogen storage system solutions in markets such as $the \, U.S. \, and \, Europe, supporting \, the \, international \, expansion \, of \, Haier \, Biomedical.$ **Obtaining FDA certification** HB's liquid nitrogen management system has embarked on a new journey of internationalization TÜV SÜD, a global leader in third-party testing and certification, consistently focuses on providing professional compliance support across industries

helping enterprises stay attuned to evolving regulations. The standard FDA

21 CFR Part 11 issued by the U.S. Food and Drug Administration (FDA), grants

electronic records the same legal effectas written records and signatures,

ensuring the validityand reliability of electronic data. This standard is applicable to organizations that use electronic records and signatures in biopharma-

Since its promulgation, the standard has been widely adopted worldwide, not only by American biopharmaceutical companies, hospitals, research institu-

tions, and laboratories, but also by Europe and Asia. For companies that rely

on electronic records and signatures, compliance with the requirements of

FDA 21 CFR Part 11 requirements is essential for stable international expan-

sion, ensuring compliance with FDA regulations and relevant health and safety

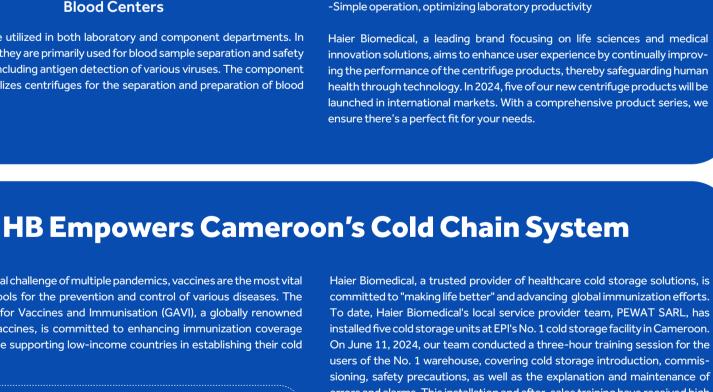
ceuticals, medical devices, and food industries.

Liquid Nitrogen Container

Haier Biomedical's CryoBio liquid nitrogen management system is essentially an "intelligent brain" for liquid nitrogen containers. It transforms sample resources into data resources, with multiple data being monitored, recorded, and stored in real-time, alerting to any anomalies. It also features independent dual measurement of temperature and liquid levels, as well as hierarchical management of personnel operations. In addition, it also provides visual management of sampels for quick access. Users can switch between manual, gas-phase, and liquid-phase modes with a single click, improving efficiency. Furthermore, the system integrates with IoT and BIMS sample information platform, enabling seamless connection among personnel, equipment, and samples. This provides a scientific, standardized, safe, and efficient ultra-low temperature storage experience.

Biobank Series

Liquid Nitrogen Container





By complying with FDA 21 CFR Part 11 standards, Haier Biomedical's CryoBio liquid nitrogen management system has been certified for the validity of our ectronic signatures and the integrity of our electronic records. This compliance certification has further enhanced Haier Biomedical's core competitiveness in the field of liquid nitrogen storage solutions, accelerating the brand's expansion in global markets.

Haier Biomedical has always adhered to an international strategy, continu-

ously promoting a "network + localization" dual system. At the same time, we

continue to strengthen the development of market systems to face users,

enhancing our scenario solutions in interaction, customization, and delivery.

Focusing on creating the best user experience, Haier Biomedical strengthens localization by establishing local teams and systems to quickly respond to user needs. By the end of 2023, Haier Biomedical has owned an overseas distribution network of over 800 partners, collaborated with more than 500 after-sales service providers. Meanwhile, we have established an experience

Haier Biomedical has developed a comprehensive one-stop liquid nitrogen

storage solution suitable for all scenes and volume segments, focusing on the

diversified requirements of sample cryogenic storage management. The

solution covers various scenarios, including medical, laboratory, low-tem-

perature storage, biological series, and biological transportation series, and

provides users with a full-process experience including engineering design, sample storage, sample retrieval, sample transportation, and sample

and the United Kingdom, and a warehousing and logistics center system located in the Netherlands and the United States. We have deepened our localization in the UK and gradually replicating this model globally, constantly strengthening our overseas market system.

and training center system, centered on the United Arab Emirates, Nigeria

ators, blood storage units, and consumables are also developing rapidly.

China-Africa Union Centers of Disease Control (CDC) project, demonstrating the improvement of delivery performance. Our products and solutions have been e widely adopted in over 150 countries and regions. At the same time, we have maintained long-term cooperation with over 60 international organizations, including the World Health Organization (WHO) and UNICEF. Obtaining FDA 21 CFR Part 11 certification is a significant milestone for Haier Biomedical as we focus on innovation in our journey of global expansion. It also



Accelerate international transformation to attract users and improve the competitiveness of the global markets

Haier Biomedical is also accelerating the expansion of new products, including laboratory instruments, consumables, and smart pharmacies, enhancing the competitiveness of our scenario solutions. For life science users, our centrifuges have made breakthroughs in Europe and America, our freeze dryers have obtained the first orders in Asia, and our biosafety cabinets have entered the eastern Europe market. Meanwhile, our laboratory consumables have been achieved and replicated in Asia, North America, and Europe. For medical institutions, besides solar vaccine solutions, pharmaceutical refriger-

By the end of 2023, over 400 models of Haier Biomedical have been certificated overseas, and successfully delivered to several major projects in Zimbabwe, the Democratic Republic of Congo, Ethiopia, and Liberia, as well as the

Haier Biomedical Intelligent Protection of Life Science



Haier Biomedical



ously, Haier Biomedical continues to protect life and health with technology. By the end of the reporting period, the digital and smart life science EPS (Equipment, Platform, Service) solutions and related medical equipment had benefited more than 150 countries and regions worldwide, contributing to the

the provincial level have been obtained. Integrity: Co-creating a Life Foundation Integrity is the cornerstone of a company's sustainable development. Haier Biomedical worked together with various stakeholders to establish a mutually beneficial industry ecosystem; based on integrity, collaborating with honesty,

transparency and ethical practices, whilst ensuring compliant and stable

operations. Internally, we actively implements the diversity policy of the Board

of Directors, with a focus on achieving diversity in terms of industry experi-

ence, work background, and professional skills of the Board members and the

management team. As of the end of the reporting period, 40% of the Board members and 37.5% of senior management were women. We also constantly strengthen our business ethics and risk prevention practices, to promote a culture of integrity and tightly control corruption risks. In 2023, Haier Biomedi-

Externally, Haier Biomedical upholds the business ethics. We adhere to an open and honest procurement model, developing a professional, lean, distinctive, and innovative procurement platform. We operate full-cycle supplier

information disclosure management system, actively facilitated share repurchases and rewarded our investors through cash dividends. In 2023, Haier

A Guide to Pharmacy Fridge Temperature Management

accessible around the world.

Haier Biomedical continually refines its system for green and low-carbon innovation, creating a green value chain covering green products, green manufacturing, green logistics, green office, green procurement, and green



samples. This latest addition to the CryoBio range also features an enhanced, intelligent monitoring system that ensures precious biological samples are kept safe and secure. $Haier\ Biomedical's\ new\ wide\ neck\ CryoBio\ series\ is\ designed\ for\ the\ cryogenic$ storage of plasma, cell tissue and other biological samples in hospitals, labora-The launch of the wide neck CryoBio series is complemented by the availabili-

HB Offers Improved Access to LN, Storage

compliance monitoring.

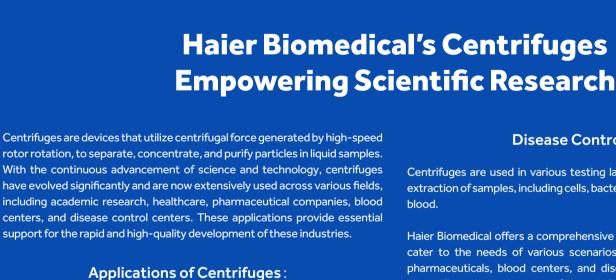
sciences.

samples.

components.

chain systems.

Cameroon has leveraged the advantages of the CDS 3 GAVI framework to install 16 Haier Biomedical cold





the electronic records and signatures of LN₂ management system of Haier standards of credibility,

Recently, TÜV SÜD China Group (hereinafter referred to as "TÜV SÜD")

certified the electronic records and electronic signatures of Haier Biomedi-

cal's liquid nitrogen management system in accordance with the require-

ments of FDA 21 CFR Part 11. Sixteen product solutions, independently

developed by Haier Biomedical, were awarded the TÜV SÜD compliance

report, including the Smartand Biobank series.

Obtaining FDA 21 CFR Part

11 certification means that

Biobank Series

index testing, including antigen detection of various viruses. The component department utilizes centrifuges for the separation and preparation of blood Amidst the global challenge of multiple pandemics, vaccines are the most vital

within 5 minutes, ensuring safe, quiet,

and stable centrifugation, and cover all laboratory scenario requirements.

efficient operation

Additionally, our centrifuges have the following advantages:

-Automatic decapper for blood collection tubes, ensuring professional and

-Precision, efficiency and large capacity, achieving results in one step

-Dual-specification rotors that double efficiency

management. **Smart Series Liquid** Nitrogen Container CryoBio 6S

Through continuous interaction with international organizations, Haier Biomedical provides services including laboratory construction, environmental testing and sterilization, creating new growth opportunities.

demonstrates our commitment to meeting user needs through innovation. Looking ahead, Haier Biomedical will continue our user-centric innovation approach, advancing our global strategic deployment across regions, channels, and product categories. By emphasizing local innovation, we aim to explore the international markets by intelligence.

No.280 Feng Yuan Road, High-tech Zone, Qingdao, 266109, P.R. China E-mail: inquiry@haierbiomedical.com Website: www.haiermedical.com

Qingdao Haier Biomedical Co., Ltd.

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